

From: Ron
To: Microsoft ATR
Date: 1/28/02 4:27pm
Subject: Microsoft settlement- further evidence

I have further indication that Microsoft continues to exercise monopolistic behavior such that the only solution is to break it into separate companies.

I recently purchased a subscription to MSDN (a service of Microsoft that includes their software on CD or DVD).

I went to install Win/XP. They had not supplied me with a product code for XP, and such a code is required in order to be able to install the product I had paid for.

It turns out that in order to get a product code, I must register an Email address with Microsoft[1]. Further, I must use Microsoft Passport[2] in order to get a product code. The product I'm installing has no relation to Email or Passport.

[1] I should not need an Email address to install something that is not an Email application. Last time Microsoft got my Email address, it took me nearly a year plus a letter to the gripe line at Infoworld to get them to stop spamming me.

[2] Microsoft Passport requires that:

1. You trust them to hold the required information about you.
2. You accept cookies, which has privacy implications
3. You use an approved browser. Microsoft rejected the browser I tried to use.

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